**Ralph Alexander**

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**Summary:** A recent graduate of Bachelor of Science in Computer Engineering seeking an entry level positionwhere I am open to improve my skills in designing and developing websites, as well as troubleshooting errors in a PC. Dedicated team player who is motivated and able to work under time pressure. I am eager to offer my problem-solving abilities and creativity to help the team come up with innovative solutions.

**Skills:**

* MS Office
* Cisco Packet Tracer
* JAVASCRIPT and C++
* HTML and CSS
* AutoCAD
* Canva
* Figma
* Windows video editor
* Adobe Premier Pro
* Adobe Photoshop

**Work Experience:**

**Helpdesk/Technical Support**

**RJ Globus Solutions INC (Berthaphil, Clark)**

* Provided Level 1 Network Support.
* Setup and maintain computers and workstations.
* Assets and Inventory assistant to Clark Site POC
* Provides level 1 Helpdesk Support onsite and remotely for Ortigas site, Shaw Boulevard site, and WFH via Zoho Manage Engine Ticketing System

**Education:**

**Bachelor of Science in Computer Engineering, Holy Angel University,** Philippines – May 2024

**Certifications:**

* Best Prototype in Computer Engineering – Solara: Solar Street Bottle Lights with GSM/SMS Notification System for Off-grid communities
* CCNAv7: Enterprise Networking, Security, and Automation
* CCNAv7: Introduction to Networks
* Cisco IT Essentials: PC Hardware and Software
* Cisco Introduction to Cybersecurity
* Cisco IoT Fundamentals: Connecting Things